

# D.J. Giancola Exports, Inc.

## Warranty Claim - Application Form

For consideration of any claim of warranty parts, this form must be completed in full and faxed or e-mailed to D.J. Giancola Exports, Fax: (315) 446-2431, E-Mail: parts@djgexports.com - prior to any part/s being delivered under warranty. Following receipt of replacement parts, please return defective parts with a copy of this form or as negotiated with sales people: \_\_\_\_\_

Machine Model: \_\_\_\_\_ Serial No: \_\_\_\_\_

Customers Name: \_\_\_\_\_ Location: \_\_\_\_\_

Date of Installation: \_\_\_\_\_

Date of Trouble: \_\_\_\_\_

Defective Part: \_\_\_\_\_

Brief explanation of defect/trouble (pls attach picture): \_\_\_\_\_

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### For Office Use

Date Received: \_\_\_ / \_\_\_ / \_\_\_ RMA#: \_\_\_\_\_

Under Warranty: Yes  No

Comment: \_\_\_\_\_

Replacement Part No: \_\_\_\_\_

Name: \_\_\_\_\_

Delivery Method: Courier  Freight Collect

Std Air  Other

Tracking No: \_\_\_\_\_ Amount: \_\_\_\_\_

Approved by: \_\_\_\_\_ Prepared by: \_\_\_\_\_ Shipped by: \_\_\_\_\_

Date: \_\_\_ / \_\_\_ / \_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_

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**Fax to: D.J. Giancola Exports, Inc.**

4317 East Genesee Street, P.O. Box 4

Syracuse, New York 13214 U.S.A.

Tel: (315) 446-1002 Fax: (315) 446-2431

**E-mail: parts@djgexports.com**